

Accidental Damage Protection

Accidental Damage Protection (ADP) helps you avoid potential repair or replacement costs due to any unfortunate mishaps that occur during normal use of your devices.

- Accidental Damage Protection must be purchased and activated within 180 days of your product Date of Purchase.
- ADP provides coverage for the following types of accidental damage arising out of normal use. These include drops, falls or other collisions, liquid damage, electrical surges and accidental breakage.
- The ADP service excludes theft, loss, nature damage includes but not limited to rain, fire, and flood, or any intentional damage.
- The Customer is eligible for one (1) service claim per year during the ADP coverage period. The start for this Service Package will be backdated to the date the product was purchased.
- The total cumulative costs of repair services claimed by customers under this service package shall not exceed the customer purchase price of the product.
- All components repaired or replaced by a Service Center will be under warranty for three months or for the remainder of the warranty period, whichever is applicable.
- In order to make a claim under this service package, you will have to provide a summary of where and when the incident occurred, as well as a detailed description of the incident. Failure to provide sufficient information or requested documentation will result in the claim being rejected.
- Local laws shall prevail according to applicable regulations.